

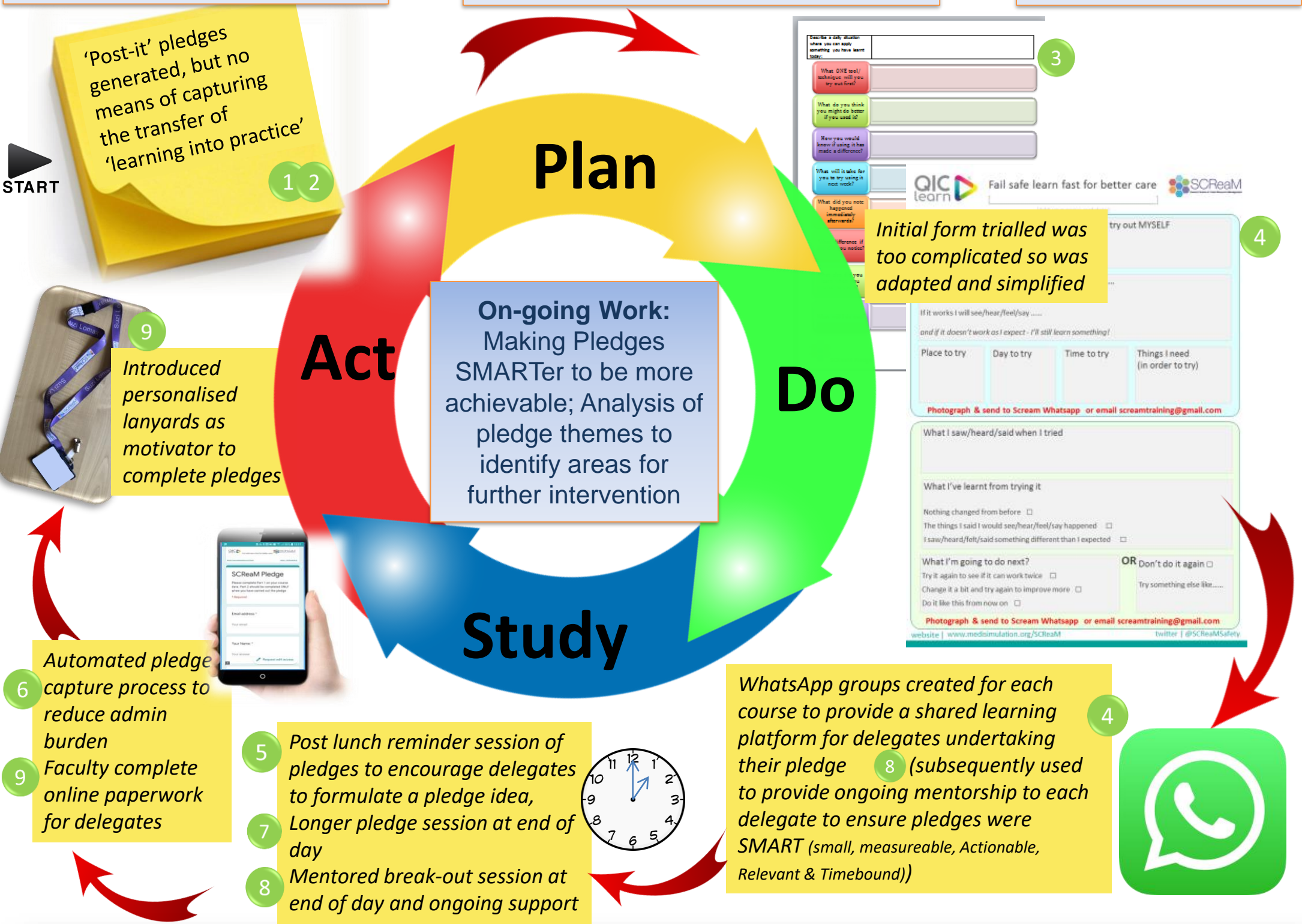
Improving Pledge Quantity by Improving Pledge Quality

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Problem: Delegates attend SCReaM training course, but there is no process set up to capture a) whether delegates translate their learning into practice and b) whether this has been done successfully

What we did: A 'Pledge' to implement a change in delegates' working environments, based on their learning, was introduced. We undertook PDSA ('Plan, Do, Study, Act') cycles to improve the pledge process and measure the transfer of learning into practice

Results: After 9 PDSA cycles we now utilise SMART pledges via a pledge form, provide mentorship, and an online tracking system of completed pledges



Percentage of Submitted Pledges That Were Then Subsequently Completed

(PDSA cycle implementation indicated above relevant bar)

