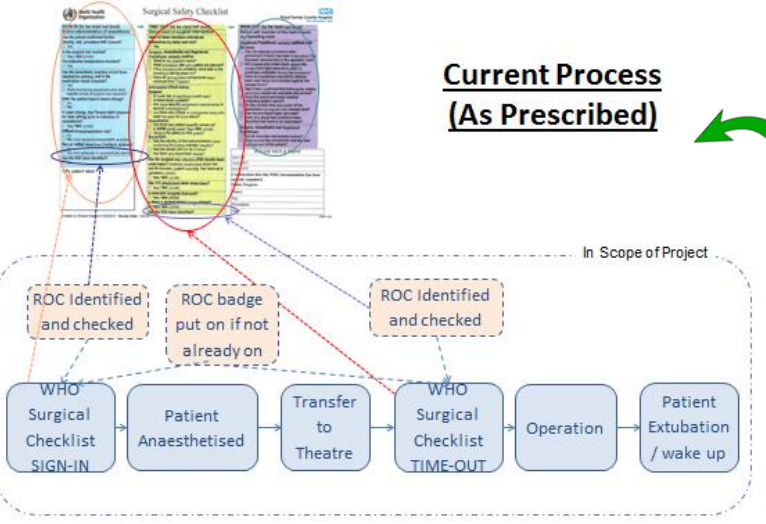


Improving the Emergency Prompt Card Process in Theatres

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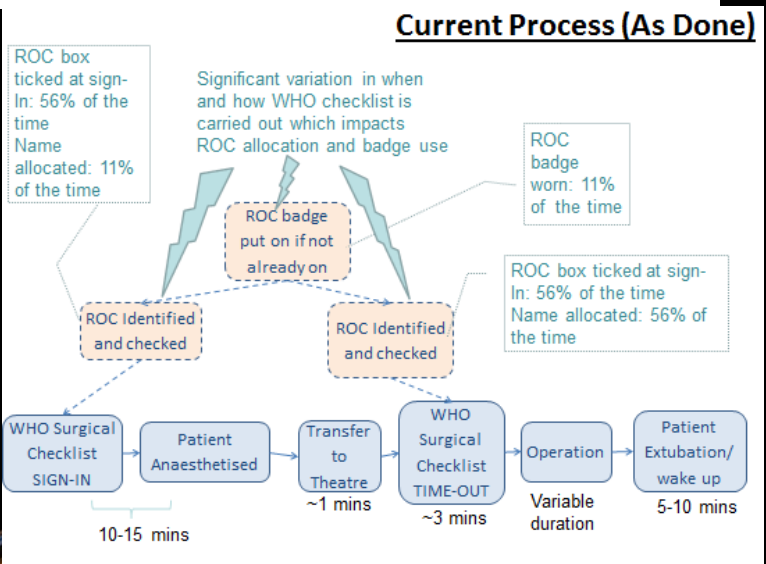
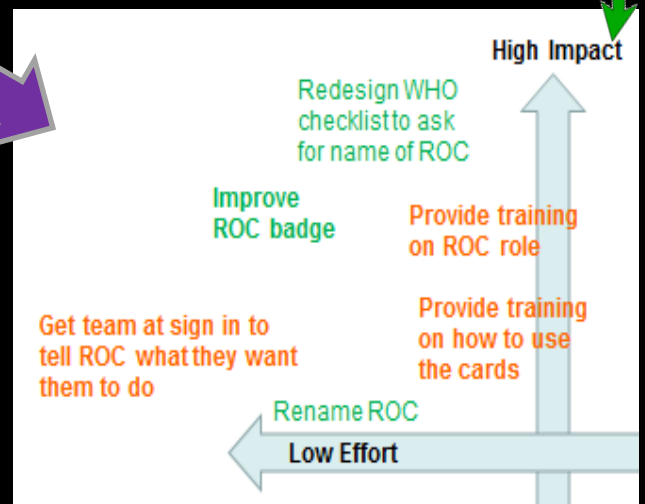


Analysis of 'Work as Prescribed' vs 'Work as Done' showed they did not match

Observation	Frequency
Card availability in all anaesthetic rooms /Theatres:	100%
ROC box ticked on the WHO Sign-In:	56%
ROC box ticked on the WHO Time-Out:	56%
Actual name of the ROC provided in Sign-In:	11%
Actual name of the ROC provided at Time-Out:	56%
ROC badge worn:	11%

Captured baseline data

Carried out Root Cause Analysis and identified interventions



In 2016 The Royal Surrey developed and implemented the UK's first set of emergency prompt cards into all operating theatres for use during an emergency to ensure key processes were not omitted during times of high cognitive load.

Due to team leaders' anticipated perceptual blindness to the cards a Reader of the Cards (ROC) role was introduced.

Despite buy-in, the allocation of the ROC and therefore the Prompt Card use has been limited. This QI project was launched to improve the situation.

Interventions Implemented:

- Improved durability of ROC badge
- Re-worded WHO checklist
- Re-launched new ROC name (from Reader of the Cards to Reminder of the Cards)
- Carried out educational events for ROC role

Future work:

- Targeted training on ROC role

Outcome measures – Due to significant changes in practice as a result of Covid-19 these have not yet been captured. Data gathering is on-going.

